

**We Take All Complaints & Recommendations
Very Seriously & Greatly Appreciate Them!**

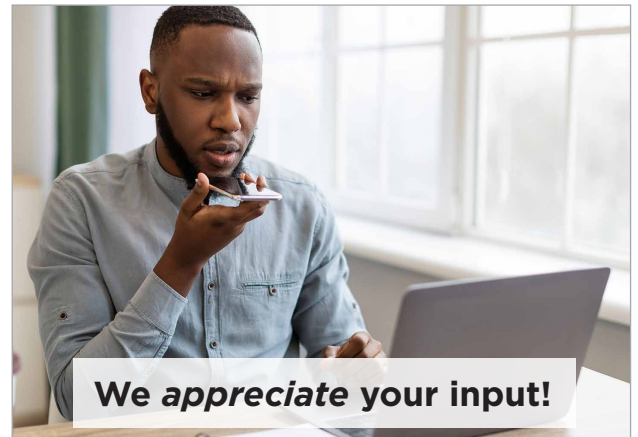


6640 Bay Road
PO Box 3285
Saginaw MI 48605
Ph: 989.249.8200
wildfirecu.org

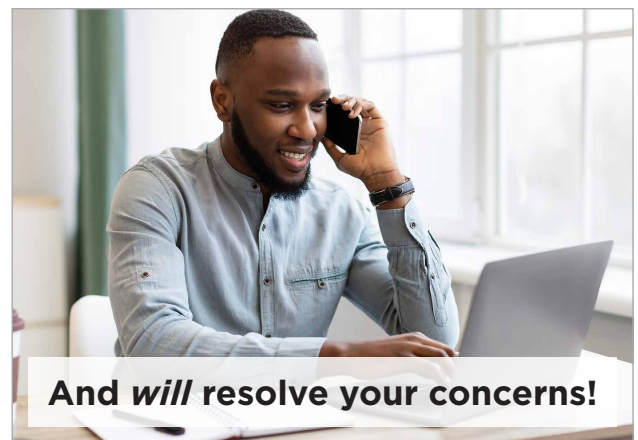
As our member-owner we want to hear your complaints and recommendations to improve our service to you!

We apologize in advance for any inconvenience or dissatisfaction we may have caused you, and thank you for giving us the opportunity to address your recommendation or complaint.

Excellent member service and your complete satisfaction with our accounts, loans, products and services is extremely important to us. Therefore, we take all complaints very seriously, and greatly appreciate any recommendations to improve our service. 11.f.



Please contact us during business hours and we will do our best to address your suggestion or problem immediately. And to assure we completely understand your concern, we may ask you to provide additional information about the matter in question.



Thank you in advance for your extremely valuable input. We appreciate that you've taken the time to help us, and will do our utmost to address all suggestions or concerns expediently and in a manner that is beneficial to all our members and you!

Questions? Please contact us anytime we're open for business!
